

PRODUCT CARE AND MAINTENANCE

METAL CHAIRS

This product should be examined at least every thirty (30) days for signs of damage, structural failure or instability. Missing, damaged or worn glides should be replaced and cracked or broken welds should be repaired immediately to avoid instability. Products should not be dropped or slammed down when being unstacked. If you notice anything unusual, take it out of service immediately and contact dealer from whom purchased.

WOOD CHAIRS

Inspect critical structural components of chairs monthly including frame joints, screws, bolts, glides, legs and back supports. Remove from service any chair with cracked legs or back supports or with excessive wobbling in the frame structure. Tighten loose screws or bolts, be careful not to over tighten or strip out. Replace missing bolts or screws, using a size larger. If wood is split or hole is still too large, replace chair. Replace missing nail-in glides. Failure to do so may cause floor damage. Use a spot of epoxy glue if the leg end is worn. Structural repairs should only be made by a knowledgeable professional.

GENERAL ASSEMBLY INSTRUCTIONS

Tighten all screws simultaneously; do not fully tighten one by one. If a screw is stuck, do not apply extra force to tighten more. Loosen it, inspect threads and hole. There is a possibility of the screws getting loose by time for wood and metal combined bases. Inspect and tighten them during specific periods.

WARNING

Products requiring adjustments or showing any signs of structural failure or abuse, should be taken out of service immediately to prevent any potential injury. We recommend not exceeding 250 lbs. limit for stools and chairs. Exterior factors such as; high loop carpets, tiles with wide grouts, laying back while sitting and etc may result in bent legs, cracks, loose joints. We highly recommend to observe usage difficulties in advance and try to find a resolution. Wooden products should not be exposed to high humid and dry environments. You may contact to us via email (contact-canada@sohoConcept.com & contact-USA@sohoConcept.com) or phone for further assistance.

WOOD FINISHES

Coat wood surfaces with hard paste wax every three (3) to four (4) months, during the first year of use. After the first year, application can be less frequent. To clean: use a liquid cleaner-wax polish combination. Do not use abrasive cleaners. Do not expose to extreme temperatures or moisture. Water spills on the surface should be wiped off immediately. To repair scratches, use a wax repair stick.

POLYPROPYLENE SHELL

Clean with warm water and household detergent. For stubborn stains, use a soft brush with detergent. Do not use abrasive cleaners.

FIBER GLASS

Clean with warm water and household detergent. Apply a coat of automobile polish every three (3) months. Do not use abrasive cleaners.



NEW JERSEY

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LEATHERETTE

Use a liquid detergent suitable for cleaning vinyl. After cleaning, wipe the surface with a cloth dampened with warm water.

TEXTILES

Cleaning methods vary based on type of fabrics. Spills should be wiped off immediately with a cloth. For overall cleaning, professional service recommended. Fabrics with a protective coating should have it reapplied once a year. Wipe off spilled food from frames and upholstery as quickly as possible, using a damp cloth with mild soap solution if necessary. Do not use harsh detergents or chemical cleaners.

MARBLE

Our marble tops are sealed and polished to protect against stains. Marble tops should only be wiped with damp cloth, avoid using any type of detergent. It is strongly recommended to wipe your marble top immediately when acidic beverages or lemon spills. You may polish your marble every 6 months for protection and a newer look.

Warning

These are only general recommendations that cannot unreservedly guarantee 100% removal of stains.



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